



UDAP Industries Inc.
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Support@UDAP.com

August 25, 2020

Dear Customers,

UDAP Industries' Quality Control team has identified a possible production issue with a limited number of product lots assembled from February 12, 2020—July 31, 2020. The Quality Control team has found that a bushing may not have been fully seated, which could prevent the trigger from fully activating the spray when the trigger is pressed. As of this date, **98.8%** of the returned product tested have **NOT** been affected.

If you have purchased UDAP Bear Spray after February 12, 2020 with one of the following lot numbers P1709, P1712, P1714, P1715, P1716, P1717, P1720, P1734, P1735, P1736, P1748, P1774, P1779, P1790, P1793, P1795, P1803, P1804, P1805, P1806, P1807, P1814, P1815, P1816, P1817, P1818, P1819, P1872, P1889, P1907, P1922, please follow the instructions below.

To locate the lot number, please see the below pictures as to the possible locations on the product. Note: if you see a label on the bottom of your bear spray product(s) stating "Quality Inspected", your product has already undergone internal testing at UDAP, and the product no longer is subject to the product advisory. Please use your product in accordance with the manufacturer's literature.



Since 1994, UDAP Industries Inc. has advised customers to test fire bear sprays; this remains the Company's advice. Test firing ensures customer familiarity with the product and it ensures they are operating correctly.

UDAP Industries Inc. advises customers to test fire their bear spray outdoors far away from people, pets, and buildings in accordance with the directions on the label before planning to travel into bear country. As per the label, a test fire should be a quick spray for less than a half second.

If you have any issues or concerns after test firing your bear spray. Please contact UDAP industries directly at (866) 232-7911 or email us at Support@UDAP.com.

Thank you!

Mark Matheny
President
UDAP Industries, Inc.